

RMA REQUEST FORM



Complete the form completely and return it by email to returns@calefactio.com to obtain your Return Material Authorization (RMA) number.

Date: _____

WHOLESALE INFORMATION

Company: _____
 City: _____
 Contact: _____
 Email: _____

CONTRACTOR INFORMATION

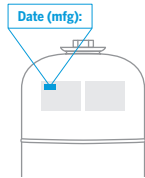
Company: _____
 City: _____
 Contact: _____
 Email: _____

PRODUCT INFORMATION

Check the model in question and refer to the diagram to find the serial number or production date.

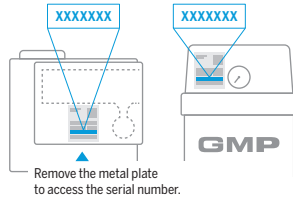
Non-code Expansion Tank

Product code (#SKU)	
Date of manufacture (mfg)	
Quantity	Installation Date



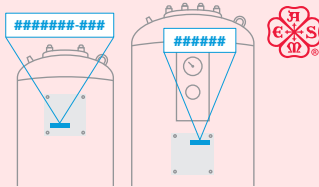
Glycol Make-up Package

Product code (#SKU)	
Serial Number	
Quantity	Installation Date



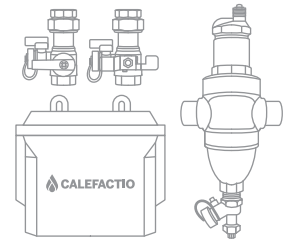
ASME Expansion Tank *

Product code (#SKU)	
Serial Number	
Quantity	Installation Date



Other product

Product code (#SKU)	
Quantity	Installation Date



Order number or invoice number: _____

Reason for return: _____

***This section must be completed ONLY if the product being requested is an ASME expansion tank.**

Total system volume (heating) OR volume of the water heater and storage tank (potable) Gal or L
 Maximum operating temperature °F
 Maximum pressure of the relief valve PSI
 Minimum operating pressure PSI
 Field pre-charge of tank PSI



The Return Material Authorization (RMA) number will not be issued if the information is incomplete. If the product is not shipped within 60 days of the issue of the RMA number, the RMA will be closed.